



Annual Infection Control Statement
April 2020-March 2021

Purpose

This annual statement will be generated each year. It will summarise:

- Any infection transmission incidents and any action taken.
- Details of any infection control audits undertaken and actions taken.
- Details of any infection control risk assessments undertaken.
- Details of staff training.
- Any review and update of policies, procedures and guidelines.

Background

Century Healthcare Ltd has eight homes in the group. These consist of

- 1 residential Home
- 1 residential Home for people with dementia
- 2 nursing Homes for people with dementia
- 3 general nursing Homes
- 1 Home split between general nursing and nursing with dementia

Infection Control is led for the organisation by the Operations Manager and at each home by a nominated infection control lead person.

Significant Events

iGas

In March 2020 an outbreak of iGas occurred at Lytham Court Nursing Home. The outbreak was identified following discharge of three residents from hospital. The home worked with local infection prevention and control teams and Public Health England. All staff and residents were treated with prophylactic antibiotics and the home was deep cleaned. There have been no further cases.

Pandemic flu

Century Healthcare was quick to respond to the outbreak of the global pandemic. All homes closed to visitors on the 20/03/2020. Policies and procedures were reviewed alongside risk assessments and infection control plans specific to each home. These risk assessments and policies remain under constant review as guidelines emerge and change.

We built safe visiting areas in all our homes in August 2020 to ensure safe visiting could continue when outside visiting became impossible due to the weather.

Communications on safe visiting, outbreaks at homes and general updates have been published via our website, Facebook pages, email and by post to relatives, residents and the general public.

Staff

Staffing levels have been maintained throughout the pandemic and grants used to stop staff working between homes and ensure safe working practices which have included

- Provision of changing areas at work
- Free onsite laundry facilities for staff uniforms
- Free meals when on duty to stop staff leaving the building at break times
- Full provision of all PPE, homes have had a constant supply of PPE
- Full payment of staff for Covid 19 related absences
- Furlough of staff
- Provision of additional uniforms for all staff
- Provision of additional resources to ensure all staff are tested as per government guidelines
- Provision of additional resources to ensure all visitors are tested as per government guidelines

Procurement

Century Healthcare recognises the importance of effective cleaning and decontamination of the environment. We ensured all homes were supplied with Care Guard Extreme for cleaning and an ozone machine was provided to every home. The machines work by oxidizing and destroying airborne contaminants such as bacteria, viruses and fungi. These machines have been in continual use since the start of the pandemic.

There was a noticeable shortage of Face masks at the start of the pandemic. However Century Healthcare was able to buy a large number of masks before local authorities and the government stepped in to supply these items of PPE. This meant none of our staff were placed at risk through lack of stock.

Century Healthcare have also been privileged to work with emerging technology. HeiQ Viroblock NPJ03 is among the first textile technologies in the world to be proven effective against SARS-COV-2 in the laboratory. HeiQ Viroblock NPJ03 has been tested effective 99.99% in 30 minutes against SARS-COV-2, the COVID-19 causing virus. Treated face masks show significantly improved reduction in virus infectivity compared to untreated control masks. Century Healthcare have been able to have masks treated with the virobloc for use in our homes. We have also started treating staff uniforms, equipment, curtains and soft furnishings with this technology.

Reporting

A daily situation report has been maintained throughout the pandemic. Homes have been contacted each day to offer support, advice and update on Covid status

Audit

We have an annual audit calendar. During the pandemic we have had to change how we work and a system has been developed to ensure all audits are completed at each home, reported on and all identified actions completed.

Century Healthcare Audit Cycle October 2020 – December 2021

Audit	By Whom	Frequency
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Medicines audit	In House	Weekly
Medicines audit	Organisational completed in house during pandemic	4 Monthly Nov 2020 July 2021 March 2021 Nov 2021
Documentation	In House	Weekly
Care Plans	Organisational/In house completed in house during pandemic	6 weeks post admission then 4 Monthly October 2020 June 2021 February 2021 October 2021
Infection Control (includes hand hygiene audit)	In House	Weekly
Mattress Audit	In House	6 Monthly September and March every year
Environmental + Nurse Call Response Time	Organisational via video link	Monthly
Health and safety	In House monitored by General Manager	Quarterly
Health and Safety	External Validation	3 yearly
Food standards agency	External	2 yearly
Kitchen	Organisational	Quarterly
Infection control (depending on area)	External	Annual
Induction audit	Organisational	6 Monthly February and August every year
Fire	External	6 Monthly
Fire Certificate	External	Annual
Gas Certificate	External	Annual
Electrical	External	5 year periodic
Pat	Organisational	Annual
Legionella	Organisational	6 monthly
Loler	External	6 monthly
Lift Inspection	External	Quarterly
Scales	External	Annual
Asbestos	Internal	6 Monthly

Staff Training

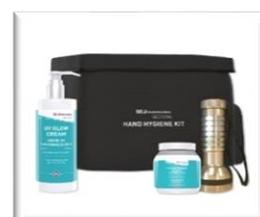
In addition to mandatory training, homes have undertaken additional infection control training provided by local infection control teams. Online competency training for use of LFT kits has been completed at each home.

In 2020 we supported a number of our staff to complete the Care Home Assistant Practitioner Course. This is an accredited course studied over 8 weeks, however we had an additional full day added to the course. The additional day was dedicated to infection prevention and control.

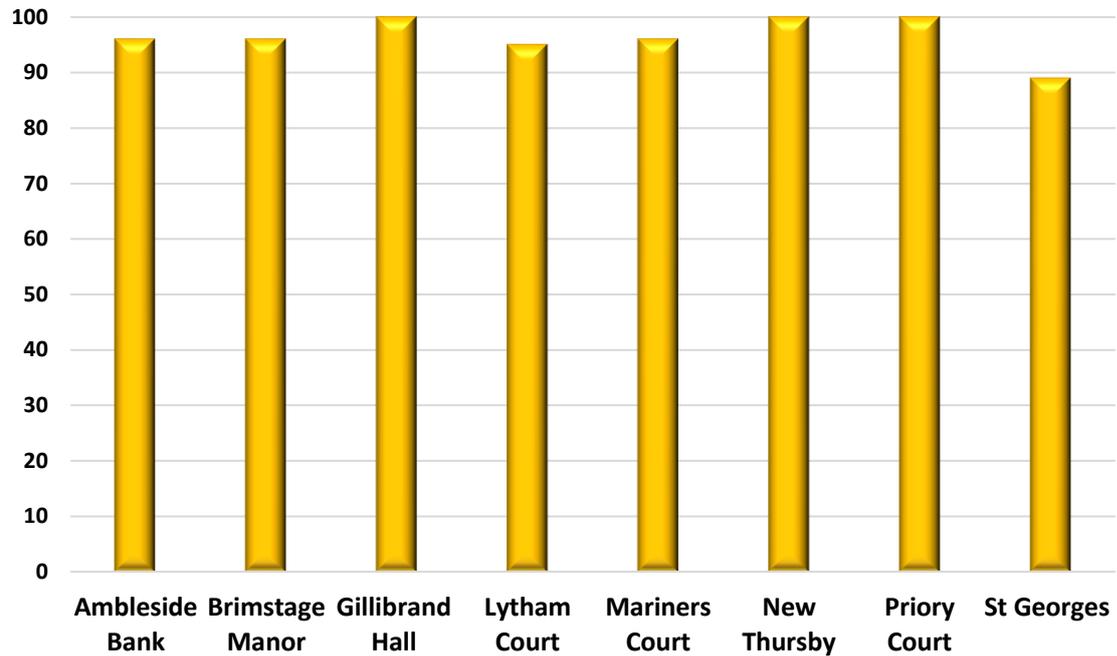
In order to support our staff in effective hand hygiene techniques and surface cleaning all homes have been provided with DEB Hand Hygiene kits.

The Deb Hand Hygiene Training Kit is an educational kit for teaching personnel the correct procedures for:

- Hand Cleansing
- Prevention of cross infection & environmental contamination
- Surface cleaning
- Aseptic techniques



Infection Prevention and Control Percentage of Staff Completing Training per Home 31/03/2021



Relevant policies/procedures Guidelines

- Health and Safety Statement
- Infection Prevention and Control Policy and Procedure
- Oral hygiene Policy
- Pandemic Flu Policy and Procedure
- Safe Use of Work Equipment Policy and Procedure
- Safeguarding Adults Policy and Procedure
- The Reporting and Management of Incidents